

# Márcio Vogel Merlone dos Santos

## Profile

Highly experienced and results-oriented Software Engineer with over 20 years of progressive experience in software development, network and systems management, and IT leadership. Proven ability to deliver high-quality solutions, optimize performance, and drive innovation. Expertise in modern front-end development using React and TypeScript, complemented by a strong understanding of full-stack principles, cloud technologies, and open-source practices. Adept at collaborating effectively within remote teams and leveraging technology to solve complex business challenges.

## Skills

- ✓ Network and servers
- ✓ Linux, Unix and Windows
- ✓ Full Stack PHP/React/TypeScript development
- ✓ Programming languages and scripting
- ✓ Database and CMS
- ✓ Virtualization
- ✓ Infrastructure

## Language Skills

- ✓ Portuguese: native
- ✓ English: fluent (C1)
- ✓ Spanish: basic

## Contact

+55-41-99536-8488

[mmerlone@gmail.com](mailto:mmerlone@gmail.com)

<https://br.linkedin.com/in/mmerlone>

Rua Shigeru Endo, 67 – Araucária PR Brazil

## Objective

- Software Engineer PHP/React/TypeScript;
- Software analysis, development and management;
- Join experiences in systems administration, servers and software development;
- Acquire new skills and technological update

## Abstract

- Full stack WEB software development PHP/React/TypeScript
- Agile development
- Design, deployment and administration of :
  - Mail servers (sendmail , postfix, dovecot) and anti-spam (spamassassin, SPF, RBL, etc),
  - WEB servers (Apache, nginx, IIS, Tomcat) ,
  - Fileservers (Samba, NFS, FTP),
  - Databases (MySQL, MariaDB, PostgreSQL, MS-SQL),
  - Monitoring (Zabbix, SNMP, Netdisco),
  - Active Directory (Samba 4 and Microsoft),
  - Backup (Bacula, rsync)
  - and other core services (DNS, DHCP, LDAP, GIT, etc);
- Information security, Firewall, pfSense, proxy, ACL, VLAN, IPSEC VPN, OpenVPN;
- User, network and security policies, management and provisioning;
- Network VLAN and routing management;
- Virtualization using VMware ESXi, vCenter and Virtualbox;
- Some knowledge and experience in Azure cloud;
- Skillful, logical reasoning and creativity in problem solving;
- ISO 9001:2008 qualified internal auditor;
- Team coordination;
- Linux user since 1997, Ubuntu user since first release, managing Linux and Unix servers since 2001.

## Professional background

mar/2022 until now      ArcTouch Brasil Desenvolvimento de Software LTDA.      Florianópolis - SC

arctouch.com – Software development.

### Senior Software Engineer

- Collaborated on a high-profile projects for leading companies like Quizlet, HP, Cirrus Aircraft, among others, contributing to the development and implementation of innovative solutions.
- Specialized in front-end development using React and TypeScript, leveraging these cutting-edge technologies to deliver robust and scalable applications.
- Developed and implemented efficient and responsive user interfaces, employing best practices and adhering to coding standards.
- Effectively managed project timelines and priorities, meeting deadlines and delivering quality results within the allocated resources.
- Theme and feature customization for platforms like Shopify and Discourse

aug/2007 - mar/2022      A1 Engenharia e Gerenciamento Ltda.      Curitiba – PR

a1.ind.br – Engineering, Industry and Erection in pulp, paper and petrochemical industries market.

### Network and Systems Manager

Responsible for systems, servers and network SLA, Intranet maintenance and development, systems integration, user provisioning, IT security, mail flow, backup and IT roadmap. Level 3 and development team support and best practices advocate.

### Major accomplishments

- Management, development and maintenance (product owner) of the corporate management system, keeping up-to-date with company policies and processes;
- Consistently grew the network from 50 to 500+ users;
- Physical Server consolidation with virtualization introducing the company to VMware ESXi later upgraded to vCenter;
- Storage and backup consolidation;
- Migration from Samba3 + OpenLDAP to Active Directory using Samba4, including downstream systems authentication;
- Migration from on-premise Open-source mail server to Microsoft Cloud;
- Firewall upgrade from obsolete Netscreen appliance to virtualized pfSense;
- Physical site migration of the whole IT infrastructure, from its design to material specification and contractors management;
- Network and systems authentication unification on OpenLDAP server later upgraded to Active Directory (Samba4 and Microsoft servers);
- Remote offices integration using Ipsec VPN;
- Network segmentation and VLAN implementation due to site growth;
- Monitoring and alerting system deployment with Zabbix;
- Deployment of many Open-source solutions anticipating corporation demands;

### Roles and responsibilities

- Network, servers, systems and database access management;
- IT security, response to information security incidents;
- Level 3 and Development team support;
- Technical coordination on IT architecture and solutions;
- Development of management systems and processes automation using bash and PHP scripts;
- Systems integration on many platforms and databases;
- Contingency, backup and disaster recovery strategy definition and implementation;
- ISO 9000 auditor;
- User training.

	mar/2006 – aug/2007	Áton Tecnologia Ltda.	Curitiba – PR
	www.atontecnologia.com.br – WEB development software house.		
	<b>PHP Developer</b>		
	<ul style="list-style-type: none"> <li>Full stack PHP developer, Smarty templates, JavaScript, Ajax, W3 standards.</li> <li>In-house PHP framework development</li> </ul>		
	jul/2005 – mar/2006	AmbienteBrasil Ltda.	Curitiba – PR
	www.ambientebrasil.com.br – Environment focused portal.		
	<b>IT Manager</b>		
	<ul style="list-style-type: none"> <li>Servers deployment and management - Web, DNS, E-mail (IMAP), Proxy, Firewall.</li> <li>Full stack PHP developer (Product owner)</li> <li>IT support, long distance (6+ Km) wireless network.</li> </ul>		
	apr/2004 – jul/2005	Locaweb Ltda.	São Paulo – SP
	www.locaweb.com.br - Corporate mail and WEB hosting.		
	<b>Senior Systems Analyst</b>		
	<ul style="list-style-type: none"> <li>Mail management portal and Webmail maintenance;</li> <li>Full stack Perl and PHP developer.</li> </ul>		
	jan/2001 – mar/2004	Dialdata Ltda.	São Paulo – SP
	www.dialdata.com.br – Internet, mail and hosting provider.		
	<b>Full Systems Analyst</b>		
	<ul style="list-style-type: none"> <li>Solaris, FreeBSD, Linux and Windows 2000 servers deployment and maintenance;</li> <li>Level 3 support on WEB hosting, mail, DNS;</li> <li>Design, deployment and migration of mail server cluster using Postfix and OpenLDAP with load balancing;</li> </ul>		
	apr/2000 – dec/2000	Breuling & Hoffelder Ltda.	São José Dos Pinhais - PR
	www.bhquality.com.br – Service provider company active in labor services focused on quality and parts selection on automobile industries.		
	<b>Systems Analyst</b>		
	<ul style="list-style-type: none"> <li>Structured network cabling and internal Linux server deployment;</li> <li>Systems and process definitions towards ISO certification;</li> <li>Process auditing.</li> </ul>		
	nov/1999 – apr/2000	Visywork e-Business System	Curitiba – PR
	www.visywork.com.br - E-Business and E-Commerce		
	<b>Technical and Commercial consultant</b>		
	<ul style="list-style-type: none"> <li>Technical sales, support and after sales of IBM/Lotus SmartSuite products;</li> <li>Customer prospecting trough direct mail and telemarketing;</li> <li>User training on Lotus Notes and Lotus SmartSuite;</li> </ul>		
	apr/1995 – mar/1999	Furukawa Industrial S/A	Curitiba – PR
	www.furukawa.com.br – Metallic and optic cable manufacturer.		
	<b>Draftsman</b>		
	<ul style="list-style-type: none"> <li>Suppliers negotiation;</li> <li>Production line installation coordination;</li> <li>Technical Specifications and Inspections;</li> <li>2D and 3D CAD design with AutoCAD and Solid Edge;</li> </ul>		
<b>Courses</b>	<ul style="list-style-type: none"> <li>React, ES6+, Agile, Scrum</li> <li>ISO9001:2008 internal auditor</li> <li>PMBOK Project Management Body of Knowledge Introduction</li> <li>Supporting Windows 2000 Professional and Server (MOC 2267)</li> <li>Microsoft Windows 2000 Networks and Operating System Essentials (MOC 2266)</li> <li>SQL database introduction (Impacta Tecnologia)</li> <li>Administering Microsoft SQL Server 2000 Database (MOC 2324)</li> <li>Programming Microsoft SQL Server 2000 Database (MOC 2330)</li> </ul>		
<b>Education</b>	1994 – 1995	Universidade Federal do Paraná	Curitiba – PR
	A-Level in computing, interrupted on the second year.		
	1991 – 1992	Pontifícia Universidade Católica	Curitiba – PR
	A-Level in computing science, interrupted on the second year.		
	1986 – 1989	Centro Federal de Educação Tecnológica do Paraná	Curitiba - PR
	Industrial Mechanic technician – mechanic designer.		
<b>Additional Info</b>	<ul style="list-style-type: none"> <li>Microsoft Certified Professional ID #2432097 (2003)</li> <li>Hobbies: <ul style="list-style-type: none"> <li>Audio, acoustics and electronics</li> <li>Ecotourism</li> <li>Technology</li> </ul> </li> <li>Interests: <ul style="list-style-type: none"> <li>Music, movies and TV shows</li> <li>Astronomy and Science</li> </ul> </li> </ul>		